

COVID-19 (Novel Coronavirus)

Movewell Physio Arrival Protocol

1. Please arrive at the time of your appointment and wait at the entrance of the clinic. A 'Movewell Physio' sign will be easier seen at the entrance to the clinic.
2. No walk-ins: Please call the clinic for bookings & for the screening process
3. Please stand on the marked location until the provider attends to you. Please maintain 1-2m distancing at the entrance to the clinic.
4. Please ensure you are wearing a face mask for the duration of your appointment (unless unable due to health reasons).
5. Try maintaining social distancing when able (1-2m)
6. There will be a hand sanitising unit at the entrance to the clinic. Your provider will direct you to the closest one once you have entered the building. Please perform hand hygiene upon arrival and departure.
7. Contact tracing: Please sign in using the "NZ COVID Tracer app". This is legally required by the Ministry of Health. If you do not have access to the app we will maintain a paper logbook. This will include your name, address, contact number, arrival time, and departure time. This will be logged by one of the Movewell Staff and held in a confidential place, please let them know if you are not able to use the app.

